

## Action Plan

Area of Action	Recommended Actions	Timeline	Target / measure of progress	Who has responsibility / who can influence
<b>Action Plan publication, oversight &amp; cross-cutting collaboration</b>	Action Plan sign-off by Health & Wellbeing Board	March 2020	Action Plan signed off by Health & Wellbeing board March 2020	Health & Wellbeing Board No Cold Homes Steering Group
<b>Action Plan publication, oversight &amp; cross-cutting collaboration &amp; accountability</b>	Quarterly meetings of No Cold Homes Steering Group  Annual review & reporting to Health & Wellbeing Board	Quarterly  Annually to March 2030	Annual reporting against primary & secondary indicators. Item on Health & Wellbeing board agenda	Health & Wellbeing Board No Cold Homes Steering Group
<b>Action Plan publication, oversight &amp; cross-cutting collaboration &amp; accountability</b>	Progress reporting from Bristol Homes Board, Env Sustainability Board (Climate strategy), Bristol City Leap, Thrive Bristol.	Annually to March 2030	Agreed joint primary & secondary indicators.	Health & Wellbeing Board No Cold Homes Steering Group members
<b>Housing</b>	Landlord licensing scheme covers areas with high rates of FP – use to drive improvements in energy efficiency of homes via MEES & Housing Act		# fuel poor homes improved to EPC C or better by 2030	BCC Housing Team PRS -
<b>Housing</b>	Local authorities and housing associations mass retrofit investment programme for fuel poor hh to bring to C by 2030	Start?	# fuel poor homes improved to EPC C or better by 2030	BCC Housing Team BCC Energy Service Housing associations
<b>Housing</b>	Channel and support national government funding for low income private owner energy efficiency retrofit measures and heating		# fuel poor homes improved to EPC C or better by 2030	BCC Housing Team BCC Energy Service
<b>Housing</b>	Bristol Energy & BCC Energy Service to deliver ECO funding to focus on fuel poor HH - private rented and owner occupied homes £750k	2020 - 2022	# PRS & HH improved to EPC E & higher by 2022	BCC Housing Team BCC Energy Service Bristol energy

<b>Housing</b>	Use MEES powers to push for improvements to PRS housing. Provide top-up grants to landlords above £3500 (£250k in grant funding to 2022).		#PRS homes improved to EPC E & higher by 2022	BCC Housing PRS Team BCC Energy Service
<b>Housing</b>	Build new homes to C and above	??		
<b>Housing</b>	Prioritise investment in housing repairs to fuel poor households in social housing	??		BCC Housing Team / WE Care??
<b>Housing</b>	Support for private low income home owners to make repairs	??		BCC Housing Team??
<b>Housing</b>	Use HHSRS powers to require improvements to PRS housing of FP households	??		BCC Housing PRS Team
<b>Affordable heating</b>	Expand thermal imaging usage (CHEESE) to check	2020 - 2025	X# free thermal imaging surveys in fuel poor homes result in warmer homes	?? CHEESE
<b>Affordable heating</b>	Funding for first time gas central heating until 2021 (or 2022 or 2023) for FP HH in Bristol	2022?	238 installations – across Bristol & BANES & N. Somerset by 2021.	
<b>Affordable heating</b>	Develop ‘affordable warmth’ funded retrofit and subsidy package to pay for insulation and low carbon heating solutions for FP households in Bristol from 2022/2023	2022 onwards	# FP homes with low carbon heating by 2030	BCC Energy Service
<b>Affordable heating</b>	Expand heat network connections to social housing blocks and fuel poor homes as part of One City climate strategy		?? # FP homes connected to low cost heat network by 2030	BCC Energy Service
<b>Affordable heating</b>	Influence govt policy and secure funding for heat pumps to be installed in FP homes from 2022		?? # FP homes fitted with heat pumps by 2030	BCC Energy Service
<b>Affordable heating / housing</b>	Solid wall insulation in combination with low carbon heating	From 2023?	?? # FP homes with SWI and low cost heating by 2030	BCC Energy Service
<b>Affordable heating / fair tariffs</b>	Develop heat as a service offers suitable for low income households in low carbon – build on ESC/Bristol Energy trial	??	?? #FP homes able to heat homes affordably via heat as a service	Bristol Energy / BCC Energy Service
<b>Affordable heating / fair</b>	Innovation / pilot service for low income	??	?? FP homes participating in	Replicate / Bristol Energy /

<b>tariffs</b>	households to benefit from solar PV, domestic batteries, smart appliances, demand side response & associated tariffs to save money on fuel bills.		DSR or other ways to reduce energy costs via smart tech	WPD / others
<b>Health &amp; social care</b>	Continue funding and expand scale of WHAM hospital worker role [specific activity to demonstrate value of existing service?]	?/2020	£ funding for WHAM hospital worker 1 FTE additional worker from 2020/2021 # patients at risk of cold home received support to enable discharge to warm home. Reduction in 30 day re-admission (Trusts can be charged, depending on reason).	BCC CSE BNSSG STP
<b>Health &amp; social care</b>	Secure ring-fenced funding to prioritise investment in improving energy efficiency of homes of people with existing health conditions	?/2020	£ investment in improvements # homes improved of people with target conditions Reduction in 30 day re-admission. Self-reported better mental health.	BNSSG STP BCC
<b>Health &amp; social care</b>	Develop partnership to set up and run pilot smart safeguarding & care project for older people with cold-related health conditions (for later scale-up if successful)	2021 -	Reduced number emergency admissions by safeguarding participants	Health trust / CSE / tech partner /
<b>Health &amp; social care</b>	Public health awareness campaign tied into eg flu vaccination / cold weather plan / other Winter resilience planning – include WHAM/ other advice & support services in Plan	Input for winter 2020	Key messages included in winter health campaigns. Increased awareness of harm to health from cold homes amongst general public & re awareness of available services. % increase in # people referred	BNSSG STP / CCGs / Trusts / WHAM/

			to SPOC during/following campaign	
<b>Health &amp; social care</b>	Analysis of value of SPOC (WHAM) and hospital discharge case worker to justify health funding & continued funding from gov / ECO / other sources for expanded scheme.	Start 09/2020 Interim findings spring 2021 Final spring 2022	Funded evaluation of SPOC/discharge service Qualitative evidence of benefits. Reduction in emergency admissions & GP events. £value of savings to NHS	Bristol Health Partners CLAHRC West – funded as Applied Research Collaboration West (ARC West), CSE, WHAM, CCGs & Trusts
<b>Cold homes and fuel poverty service – partnerships, referral pathway.</b>	Development activity to secure funding for expanded service (Bristol Energy; BCC; government, ECO, redress, other existing funding sources)	09/2020	£x 000's secured for fuel poverty advice services in Bristol 2020 – 2025; x 000's 2026-2030	CSE & partners BCC / Bristol Energy
<b>Cold homes and fuel poverty service – partnerships, referral pathway.</b>	Continue and expand delivery of year-round integrated advice services - by phone, home visit, outreach (income max, energy, repairs, measures, behaviours).		X fuel poor households reached by services/yr Improved self-reported ability to keep warm / manage fuel bills / reduced worry.	CSE / ACFA / BCC / advice agencies
<b>Cold homes and fuel poverty service – partnerships, referral pathway.</b>	Data sharing under Digital Economy Act 2017 between BCC, WPD, Bristol Energy, water companies to enable targeted installations/ support		Increased # registered on PSR & received support. % PSR customers in Bristol contacted & checked/yr by # PSR customers in Bristol referred for & received support and/or funded measures.	WPD, Bristol & Wessex Water, Bristol Energy, BCC, CSE, WHAM
<b>Cold homes and fuel poverty service – referral pathway.</b>	Strengthen / widen eligibility for First Contact Bristol checklist to generate increased number of referrals to WHAM / TEA /CSE advice line cold homes/fuel poverty service.	?/2020	# referrals to SPOC (WHAM/CSE Freephone / TEA) via FCB.	Bristol Ageing Better (funder) The Care Forum (central point)
<b>Cold homes and fuel poverty service –</b>	Develop Bristol-specific training on cold home awareness & how to make referrals to	?/2020	Funding secured for development of bespoke	WRAMAS VOSCUR

<b>referral pathway.</b>	WHAM/TEA/CSE Freephone advice service – for front line health workers & for voluntary & community sector.		training module, launch, promotion & support. Completion of training on rolling basis by x000 health workers/yr & x000 VCS FLWs/yr 2020 – 2030.	ACFA ?? BCC CSE / WHAM partners Thrive
<b>Cold homes and fuel poverty service – referral pathway.</b>	Link cold homes awareness training to Thrive mental health awareness training	Set up in 2020	# health FLW / CVS FLWs completed both mental health awareness & cold homes awareness training.	Thrive CSE / WHAM partners BCC BNSSG STP
<b>Connecting with other issues</b>	Help with hoarding – to enable installation of insulation & new heating	??	Scale up WE Care Making Space project	WE Care
	Food security – tackling the heat or eat and underlying common issues – tying in more with Going for Gold	??		Going for Gold
	Wider poverty – see Olly Alcock comments on Bristol-wide poverty strategy	??		WRAMAS,